Auditee Satisfaction Survey

Audit subject: 
Reference number: 
Date: 
Audit Team: 

Planning & Communication

1 Objectives and scope of the audit were clearly communicated. 
2 The audit objectives were focused on most sensitive and important areas. 
3 The audit approach was communicated effectively and in time. 
4 The timing of the audit was appropriate. 

Comments and suggestions for improvements:

Execution

5 The audit was performed efficiently and effectively in the time period agreed. 
6 Global Audit kept you sufficiently informed during the review. 
7 Objectives and scope agreed were achieved. 
8 The disruption of daily activities was minimized as much as possible during the review. 

Comments and suggestions for improvements:

Findings, reporting and recommendations

9 Audit observations were communicated clearly and timely during the audit/review. 
10 Audit observations were business relevant and adequately supported by appropriate evidence. 
11 Recommendations were constructive, meaningful, relevant, and actionable. 
12 The audit report was timely, clearly written and easily understood. 
13 My responses and/or concerns were adequately addressed. 

Comments and suggestions for improvements:

Performance of the Audit team

14 The audit team demonstrated good business knowledge, experience and competence. 
15 The audit team demonstrated satisfactory awareness of the challenges facing the business area/OpCo. 
16 The audit team demonstrated courtesy, professionalism, constructive and positive approach. 
17 The audit team demonstrated high level of objectivity and integrity. 

Comments and suggestions for improvements:

Overall

18 What is your overall evaluation of Global Audit's performance (from 5 "unsatisfactory" to 9 "excellent")?

Additional comments and/or suggestions for improving Global Audit:

Completed by: 
Date: 

Comments and suggestions for improvements: